

FAQ & SPL: Olympic Games Tokyo 2020

Strictly Confidential. Internal Circulation Only

The 2020 Summer Olympics, also known as Tokyo 2020, is an international multi-sport event scheduled to be held in Tokyo, Japan. Due to the COVID-19 pandemic, the Olympic Games Tokyo 2020 was rescheduled to 23 July - 8 August 2021.

SPL ON ASTRO'S COVERAGE ON TOKYO 2020:

- Astro Sports Pack customers can enjoy live coverage of Tokyo 2020 via 13 dedicated channels, comprising of 10 dedicated HD channels on Astro and 3 additional channels on Astro GO only, along with one 4K HDR channel for Ultra Box customers.
- All Astro customers can get the best coverage of our Malaysian sporting heroes at Tokyo 2020 on Astro Arena HD (Ch 801) and an additional channel Astro Arena Plus from 23 July – 8 August on Astro GO only.
- NJOI customers who purchase Sports 2021 Pass or NJOI HD Pack will have access to Tokyo 2020 via 10 HD channels
- NJOI HD Pack also features Astro Arena in HD, while existing NJOI customers* will have access to Astro Arena in SD

Tokyo 2020 Olympic Games Info

Event Date: 21 July – 8 Aug 2021

Event: Olympic Games Tokyo 2020

No. of channel: A total of 13 dedicated channels, comprising of 10 dedicated HD channels (Ch 785 - Ch 794) on Astro and 3 additional channels on Astro GO only. Selected events will also be in 4K HDR (Ch 781) on Ultra Box.

Opening Ceremony – 23 July 2021 at 1850hrs **Malaysia Time**

Closing Ceremony – 8 Aug 2021 at 1850hrs **Malaysia Time**

Live Events starts at 0800/0900hrs Malaysia Time until 2300hrs daily

Events Coverage:

Archery	Badminton
Basketball	Beach Volleyball
Cycling	Football
Athletics	Swimming
Diving	Weightlifting
Gymnastics	Shooting
Volleyball	and many more

Channel Open/Close date:

Channel number	Opening Date	Closing Date	Platform
781 (UHD)	19 th July at 00:01hrs	12 th August at 2359hrs	Linear, IPTV (Ultra Box Only)
785	19 th July at 00:01hrs	16 th August at 2359hrs	Linear, IPTV, NJOI, AG
786			
787			
788			
789			
790			
791			
792			
793	19 th July at 00:01hrs	12 th August 2021 at 2359hrs	
794			
795	24 th July at 00:01hrs	TBC	AG
796			
797	22 nd July at 00:01hrs	9 th August 2021 at 00:01hrs	
Arena Plus (802)	23 rd July at 00:01hrs		

PRODUCT OFFERING SUMMARY

All Astro Sports Pack customers will have access to Tokyo 2020 via 13 dedicated channels, comprising of 10 HD channels (Ch 785 - Ch 794) on Astro and Astro GO from 19th July (0001hrs) to 16th Aug 2021 (2359hrs) and 3 additional channels on Astro GO only from 24th July 2021. All Astro customers can get the best coverage of our Malaysian sporting heroes at Tokyo 2020 on Astro Arena HD (Ch 801) and an additional channel Astro Arena Plus from 23 July – 8 August on Astro GO only. Selected events will also be in 4K HDR (Ch 781) on Ultra Box.

NJOI customers who purchase Sports 2021 Pass or NJOI HD Pack will have access to Tokyo 2020 via 10 dedicated channels (Ch 785 - Ch 794). NJOI HD Pack also features Astro Arena in HD, while existing NJOI customers* will have access to Astro Arena in SD.

FAQ:**1. When and where is Tokyo 2020 held?**

Tokyo 2020 will be hosted in Tokyo, Japan between 23 July – 8 Aug 2021.

2. What are Astro's broadcast plans for the Tokyo 2020?

All Astro Sports Pack customers will have access to Tokyo 2020 via 13 dedicated channels, comprising of 10 HD channels (Ch 785 - Ch 794) on Astro and Astro GO from 19th July (0001hrs) to 16th Aug 2021 (2359hrs) and 3 additional channels on Astro GO only from 24th July 2021. All Astro customers can get the best coverage of our Malaysian sporting heroes at Tokyo 2020 on Astro Arena HD (Ch 801) and an additional channel Astro Arena Plus from 23 July – 8 August on Astro GO only. Selected events will also be in 4K HDR (Ch 781) on Ultra Box.

NJOI customers who purchase Sports 2021 Pass or NJOI HD Pack will have access to Tokyo 2020 via 10 dedicated channels (Ch 785 - Ch 794). NJOI HD Pack also features Astro Arena in HD, while existing NJOI customers* will have access to Astro Arena in SD.

3. Which are channels that are free for all Astro customers and everyone in Malaysia to watch Tokyo 2020?

All Astro customers can get the best coverage of our Malaysian sporting heroes at Tokyo 2020 on Astro Arena HD (Ch 801) and an additional channel Astro Arena Plus from 23 July – 8 August on Astro GO only. All Astro customers can also stream selected events and highlights on demand via connected boxes and on Astro GO.

NJOI HD Pack also features Astro Arena in HD, while existing NJOI customers* will have access to Astro Arena in SD.

4. Can I record Tokyo 2020 events on my PVR?

Yes, if you are an Astro B.yond HD customer with PVR service, you can record the title. The recorded title will remain in your PVR until the end of Tokyo 2020 and will be removed from your PVR.

5. Astro previously announced 13 dedicated channels for the Olympics Games, why are there only 10 channels now?

Astro's coverage of Tokyo 2020 will still feature a total of 13 channels, comprising of 10 dedicated HD channels on Astro and 3 additional channels on Astro GO only. Selected events will also be in 4K HDR (Ch 781) on Ultra Box.

Astro will continue to provide the best coverage of Tokyo 2020 with live events from 8am to 11pm daily along with supporting coverage of our national athletes on two Astro Arena channels. Selected events and highlights will also be available to all Astro customers on demand via connected boxes and on Astro GO. Rest assured, all the key events will be covered.

As Astro GO is only available for Astro customers, we regret to inform that NJOI customers will not be able to watch the 3 additional channels on Astro GO.

**NJOI customers prior to 28 Apr 2021*